


Music City

drum corps 

Nashville, TN

Merch Assistant

DESCRIPTION

Music City Drum Corps is seeking energetic, outgoing and qualified applicants for the position of Tour Merchandise Assistants. The positions are responsible for providing customer service and sales support under the guidance of the Tour Merchandise Lead. Successful candidates should be well spoken, customer focused, sales driven and ready to jump in wherever needed.

RESPONSIBILITIES

- Work independently and in team environment to accomplish assigned tasks and projects
- Execute simultaneous project tasks and deadlines
- Assist with unloading and loading of transport vehicles at each sales location
- Follow all standard operating procedures are followed including cash handling, inventory management, and loss prevention procedures
- Assist in maintaining and restocking inventory in an organized and neat manner
- Monitor and fulfill online orders while on the road and within a timely manner
- Proactively sell merchandise with a superior customer service approach
- General record keeping, inventory control, and data entry during the selling period
- Assist with other administrative and logistical tasks throughout the daytime
- Deliver a World Class customer experience
- Other responsibilities as they may be assigned based on the needs of the organization

QUALIFICATIONS

- Must be 21-years-old or older to qualify
- Experience and strong interest in retail sales, tour sales, merchandise marketing; experience with drum corps or touring groups is a plus
- Must be highly organized, detail oriented, punctual, and flexible
- Must have a sense of humor and able to deal with ambiguity
- Open to feedback, with strong desire to develop professional skills
- Exceptional interpersonal communication skills
- Learn and become proficient with the point of sale application, experience with Square is a plus
- Must be able to lift 50 lbs or more
- Must be able to tour with the organization for a significant amount of time while working non-traditional hours, traveling across the country and resting while on the road

COMMITMENT

The position location and schedule will be structured primarily around Music City Drum Corps' summer tour and require travel with the corps. The summer training camp, tour origination and ending points will all likely be in the middle Tennessee area. The summer tour season runs from roughly June 29th through August 11th. Ideally, the candidate commits to working the entire 6-week tour, with one or more pre-arranged multi-day breaks permitted.

COMPENSATION

This is a seasonal contract position and will be paid a stipend based on experience for the duration of the engagement with Music City Drum Corps. Payment will be made in bi-weekly increments on a predetermined schedule. Additional benefits while on tour with Music City include: housing, transportation, meals.

APPLICATION PROCESS

Please submit your resume and references, along with a brief statement describing your background and why you are interested in this position, via the online application at www.musiccityyouth.org/jobs.

All qualified applicants will receive consideration without regard to race, color, sex, age, national origin, religion, disability, veteran status, sexual orientation, marital status, citizenship, or any other protected status. Music City Youth in the Arts, Inc. offers equal opportunity and treatment to all who apply and is committed to diversity.

Music City Youth in the Arts, Inc. requires criminal background checks for all employees, independent contractors, instructional and administrative staff, and interns regardless of whether these are paid or unpaid positions.

Questions may be directed to office@musiccityyouth.org.